## **Community Patrols New Zealand**

#### NTS 2012 Lower Hutt

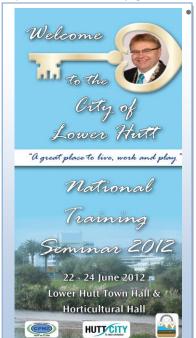
Friday 22 - Sunday 24 June

The annual National Training Seminar is now only weeks away and approaching fast. The organising committee would like to extend a very warm invitation to all fellow patrollers to attend an exciting weekend where long lasting friendships, great training, opportunities for networking with other patrollers, and warm hospitality is yours for the taking.

Deals and discounts to catch your attention:

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- Bluebridge Ferries 50% off Saver Sail fares for travel 20-26 June 2012.
- Interislander 30% off Easy Change Fares booked online for travel 20-26 June 2012. This is for single use only; offer has no residual, refund or cash value, and is not valid in conjunction with any other offer.
- Contact the CPNZ Office for the codes to book ferry travel with.
- The CPNZ raffle with spectacular prizes is available now for patrols to sell tickets to. Patrols can retain 10% of every ticket sold. There will also be minor raffles available at the venue. All raffles will be drawn at the NTS Dinner on Saturday evening.
- The region hosts many great attractions which you can experience either before or afterwards. Please contact Pai at the Hutt City i-Site for assistance, on pai.isaako@huttcity.govt.nz or 04 560 4715.



If you choose to stay at the local *Top 10 Holiday Park*, which is in close proximity to our venue, transport from the park to the venue can be arranged if required.

We look forward to hosting many of you at NTS 2012 in June and to sharing the Hutt City as a great place to

"live, work and play"



#### From the Chairman

As you are aware our Operations Officer and members of the National Council have been working to have the draft procedures and rules ready for our **Special General Meeting** to be held this year at NTS. Preparing the procedures and rules to enable CPNZ to move forward on a solid foundation is of major importance. Our current rules often conflict and leave room for different interpretations.

Murray Smith has joined the National Council as our legal advisor. He will be assisting us to ensure procedures and rules do not conflict with the Trust Deed and the Police Memorandum of Understanding. In 2008 Murray drew up the current Trust Deed so is fully conversant with our organisation's needs.

Preparing CPNZ's procedures and rules has been part of the Trustee's strategic plan for CPNZ's future. Other initiatives in the strategic plan have been to bring CPNZ to a point where Ministry of Justice accepted our goals and community work as an organisation worthy of financial support. This financial support from MoJ assisted in bringing the other initiatives into being. That is the appointment of the Operations Officer and administration staff, and the establishment of the CPNZ national headquarters housed within Police National Headquarters in Wellington.

Trustees are looking for ideas to put into the next CPNZ strategic plan. *We welcome suggestions*.

Your National Council has a number of new District Representatives, they will bring with them fresh ideas and enthusiasm for the national and district benefit. On behalf of the National Council I thank you for the work you do in your patrols.

Robert Fowler, Chairman Community Patrols New Zealand

# **Community Patrols New Zealand**

### The need for procedures and rules

I guess that human nature being what it is, there will probably be some opposition from our membership to the 'Procedures & Rules' document which Patrols will have received for discussion, and any suggested modifications, in March. I can hear now, the 'kneejerk' reaction from some Patrollers:

"This is ridiculous! We have got along very well for the last ten years without the need to have such detailed rules and procedures."

"Who do they think they are? Just a bunch of bureaucrats telling us what to do."

"This is creating more paper work and is totally unnecessary for us to carry out our duties as Patrollers."

Like it or not, we live in times of ongoing societal change. As a national organisation, recognised by government departments and the wider community, we have a strong obligation to our stakeholders to control, perform and be seen as an organisation with a professional structure, and professional standards in terms of our delivery to the communities which we serve.

This is in particular reference to the NZ Police and the Ministry of Justice who continue to place additional requirements on CPNZ over which we have no option but to comply in return for substantial public funding.

Over the years, many patrols have evolved by establishing their own standards, procedures and rules and they are to be congratulated for this. However, we live in a fast changing world and as a national organisation we are not immune to the pressures and expectations of our society, not the least of which is the politically correct component. In addition of course, we must be entirely transparent in all our dealings with the government of the day, the communities which we serve and most importantly with the relationship we have with our membership.

As a member of the original 'Rules Committee' and more recently having been privileged to be a part of the 'Peer Review' process, I am fully aware and appreciative of the tremendous amount of work that has been put into the Procedures & Rules draft document by Dave Ross and Brent Roycroft.

They have worked long and hard over many months to put together a document designed to:

- Meet the requirements of our stakeholders
- Implement the smooth and unobstructed management and operation of CPNZ
- Aid and enhance our continued growth and development
- Provide support, guidance and security for our membership.

I would implore all members when studying the draft Procedures & Rules document, to read carefully with an open mind and not to have a 'knee jerk' reaction but to give careful consideration to the points that I make. While it may seem to "dot the i's and cross the t's" to a degree that may appear to some as being unnecessary, the reality is that CPNZ is, in terms of the need for procedures and rules, no different from any other national voluntary organisation in New Zealand. *(cont. p3)* 

## Free advertising with BNZ

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Have you seen the Community 'notice-board with a twist' that BNZ stores have for advertising community organisations and events – for free?

Large flat screen monitors present the information that you submit easily in the store via keyboard. Once you've submitted the details the Store Manager will review and then publish your advertising.

Patrols do not need to be BNZ customers to utilise this free advertising means.

## **Upcoming events**

22-24 Jun 12 Lower Hutt NTS
22 Jun 12 Special Annual General meeting
24 Jun 12 Annual General meeting
4 Aug 12 National Council meeting
3 Nov 12 National Council meeting

# **Community Patrols New Zealand**

#### The need for procedures and rules cont

The updating of this document has given us the opportunity to provide for CPNZ needs in terms of the understandable requirements of our stakeholders, provide guidance and support for our members and take into account anticipated situations both real and perceived for hopefully the next 5-6 years.

It may not be greatly appreciated that very little in this document is actually new as almost all of the 'old rules' have been included. All of the procedures that CPNZ have developed over the years and use daily have been formalised and included as part of the 'Procedure' section. This forms part of the current Affiliation process which we all follow and now, in addition, we have a formal commitment from CPNZ to the patrols in return.

The minimum requirements for a patrol management committee have been formalised and the role and structure of the Districts has been clarified. Everything else relates to the National Council, elections and meeting procedures.

I have been involved with a number of volunteer organisations at a national level and on one occasion I recall a volunteer member taking the national body to task over an issue which unfortunately ended up in the Courts. The Judge, in giving his finding on behalf of the plaintiff, asked "what measures did the organisation take to ensure that there could be no reasonable doubt in the minds of the membership with regard to the requirements and expectations of the organisation?"

It came to pass during the court proceedings that there were in fact no clear guidelines, rules or clearly defined procedures documented relating to the issue before the court. Whilst the organisation argued vigorously that the membership had been adequately informed and reminded verbally and that most of the issues concerning members were a matter of common sense anyway, the Judge took the view that "if it was not written down, it never happened".

The Judge in this case placed considerable emphasis on the fact that documentation was critical to the defence case but was sadly, if not totally lacking in the evidence before him. The outcome of this case proved extremely costly to the organisation involved not only financially but also in terms of reputation and membership confidence. Following on from this Court ruling the organisation developed a comprehensive constitution with procedures and rules designed to provide professional guidance for the benefit and protection of both the organisation and the individual members.

Please remember that the CPNZ Procedures and Rules are not at all "one-sided". In addition to the obvious organisational requirement, they exist for the protection of all members, something which is highly valued in a volunteer organisation such as ours.

Garry Thompson, CPNZ District Representative -Tasman



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#### **Secure Plates**

Are you in need of a fundraiser for your patrol? Would you like a project that has proven to be successful for other patrols already? CPNZ have available to patrols specially made screws to attach licence plates to vehicles, thus making those plates more secure than normal screws.

Contact the National Office now for your **FREE** fundraising pack containing 2000 screws.

**Secure Plates** comes complete with screws, installation equipment, a DVD, instructions and a great way to engage with your community whilst generating funding for your patrol.

# **Community Patrols New Zealand**

### Suspicious vehicles

Spotting suspicious vehicles can be a regular occurrence whilst out patrolling. Do you know what to do if you sight one? Are you comfortable taking the recommended actions?

A suspicious vehicle can be any vehicle whether stationary or moving that arouses your suspicions by way of any of the following:

**Location** – in an area where it shouldn't be; where it is strange for the time of day; where it is out of place.

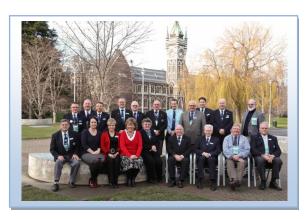
**Appearance** – missing licence plate/s or tyre/s; looks particularly non-road worthy yet is being driven.

**Persons** – occupant of stationary vehicle is not moving at all; occupants of vehicle appear suspicious in their actions and/or dress.

**Actions** – is being driven in excess of the speed limit; is being driven in an erratic fashion as to arouse suspicion and/or concern; illegal behavior is witnessed in or around the vehicle.

So what do you do when you see a suspicious vehicle?

- 1. Note as many of the following key details as you can, such as the registration number, make, model, colour, number of occupant.
- 2. Does the vehicle pose imminent danger to life or property? Call 111.
- 3. Is this something suspicious that does not pose imminent danger? Note the details in your patrol report: the points in #1 and others such as location, and a description of what is suspicious. This can be referred to Police through your standard patrol reporting means.
- You could also choose to do stolen vehicle checks on websites such as <a href="http://www.police.govt.nz/stolen/vehicles">http://www.police.govt.nz/stolen/vehicles</a>
   (where you can check to see whether a vehicle is stolen, or download a file of stolen vehicles) or <a href="www.spotter.co.nz">www.spotter.co.nz</a> (where you can check or be rewarded for finding stolen vehicles).



CPNZ National Council at NTS 2011 in Dunedin

# CPNZ National Council members

Chairman: Robert Fowler

Deputy Chair: Tubby Hopkins

Secretary: Dave Merrall

**Trustees:** Carol Dickson, Robert Fowler, Tubby Hopkins, Chris Lawton, Dave Merrall, Alan

Simpson

Treasurer: Alan Simpson Legal Advisor: Murray Smith

National Elected Officers: Natalie Bryden, Charles Harrison, David Holroyd, Shirley

Vincent, John Wallace

District Representatives: Garry Miller (Auckland), Graeme Mills (Bay of Plenty), Ann Smith (Canterbury), Warwick Laws (Central), Earl Taylor (Eastern), Bill Feather (Southern), Garry Thompson (Tasman), Teena Cornes (Waikato), Julia Wharton (Waitemata), Ross

McKinnon (Wellington)

Police: Insp Morris Cheer, Insp Ian Harris, Snr

Constable Brent Roycroft

National Operations Officer: Dave Ross

National Office Administrator: Cathy Cameron

Minute Taker: Sharla Arnold
Newsletter Editor: Sharla Arnold

# **Community Patrols New Zealand**

### Community security training

The Community Security training programme is still underway and being conducted at no charge to CPNZ by C4 Group Ltd, a leading provider of security training in New Zealand. While this will be a very exciting year for CPNZ training I would first like to comment on last year. Last year was a problematic year for C4 with changes to the NZQA/ETITO affecting us in numerous ways. Towards the end of the year I needed to put in a large effort to tidy up the NZQA/ETITO side of the CPNZ training. The administration side of working with NZQA is immense and at times the actual training is the easier part of running a training programme.

Staff changes necessitated a new approach to how C4 managed the training. I have now stepped back into the role as trainer for the CPNZ patrols. To improve communication with patrols this year I have dedicated Kathy Wright (Managing Director and First Aid trainer) to manage this, and in conjunction with the National Operations Officer we will have a far better communication plan with patrols.

C4 is now a registered Private Training Establishment with NZQA. Prior to this we worked as an associate under another NZQA accredited establishment. This has been a major effort taking most of last year, with NZQA these days requiring new applicants to jump through hoops to gain accreditation. The awarding of this accreditation allows us to *develop our own CPNZ training programme*.

Some have made comments that the course is too 'security officer' focused. But we knew this when we started the programme around 4 years ago. Since starting, C4 has been the main instigator for the development and the introduction of the Community Security strand at level 4. Many of our patrollers now have this certificate and we are in the process of awarding it to those who did the course prior to the introduction of the strand. This strand has now also been picked up by the Maori wardens and being used by C4 with Pacific Island and Asian community security and safety groups.

We need to remember that this training has been a work in progress. We must acknowledge that those patrollers who have already done the course (with security related assessments) have paved the way for the rest to do an NZQA course that reflects CPNZ work in the community. It seems such a long time ago when I started with Taupo, Katikati and Papakura patrols as the pilot project.

The next stage is to develop our own course and assessment material, but we have to ensure it meets the requirements of NZQA. I am now, after quite a few years of hard work able to say we have finally arrived at this point.

The programme at conception stage was put in place for two reasons. Firstly to cover the National Council responsibilities under OSH and ensure that we were providing training to a suitable standard to patrollers, and secondly to give the Police confidence in our organisation and patrollers, especially when sending them to 'jobs' or working with patrollers in situations where there might be risk. *The NZQA certification gives our course the credibility to meet our needs.* 

This year will see a new look course primarily just CPNZ based, using accepted principals of evidence gathering (face to face, observations, recognising current competence and where possible prior learning) to enable me to gain the necessary evidence without the need for any non-CPNZ (security) assessment.

Before too long the first online and distance module will be available. This will enable those patrollers who can't make the course to study and pass the required modules. A preview of this will be made available to you as soon as the first draft is put online.

Finally, please ensure patrols and coordinators have my contact details: chris@c4group.co.nz 0212484356.

Chris Lawton, CPNZ Trustee & Training Officer

# **Community Patrols New Zealand**

### **Auckland Asian Safety Patrols**

The development of ethnic community security and safety groups is now making its mark, especially in the suburbs of Auckland. While Maori Wardens are experiencing a reigniting of their statutory roles and responsibilities, Pacific Island and Asian patrols are now in the spotlight.

Auckland Asian Safety Patrols (AASP) was established to *provide a sense of safety, reassurance and ownership* to the New Lynn communities. The patrol is not a member of CPNZ but is an example of the growing community security and safety groups that are actively working in our communities, alongside Police and other groups.

AASP plays a major role liaising between the police and the community in **areas where cultural and language barriers exist**. These areas are often affected by under-reporting of crime, and fear of the police, often rendering individuals or communities vulnerable. Ethnic Peoples Community Relations Officer Constable Wells Albert says that local Asian communities now feel more comfortable and confident when in contact with the police.

The approach seems to be working well with little or no reported crime in the locations where the AASP has conducted patrols in the crime hotspots of New Lynn. Local Police believe that the successful decrease in crime is a result of the effective patrols by AASP.

The patrol works closely with local Police in the same way a CPNZ patrol would. On foot they patrol the identified hotspots of New Lynn which often includes the train station, bus terminal and town centre area. Members of the group are also encouraged to participate in other community safety initiatives such as Neighbourhood Support and Community Patrols.

The ability for the ethnic wardens to positively engage with the ethnic and wider communities is seen as an additional resource for the Police, to be utilised in the prevention and the reduction of crime. The police are now regularly **utilising the language and cultural skills of the AASP** patrol members in major community events.

The patrol was deployed on a number of major Police Operations during 2011 (Rugby World Cup, Operation Moonlight, Operation Diwali and Operation Unite). The patrol also operates with police in urban areas where crime rates are high and the different ethnic backgrounds can assist police.

All AASP members are vetted by Police and undergo the CPNZ community security training just like CPNZ patrols. Their training includes aspects of first aid, family violence, Road Safety, scene of crime and other specific training to enable them to work safely in the community and alongside Police when necessary.

The upcoming year already has the AASP patrol booked into work at numerous events including ethnic festivals, and crime reduction initiatives as well as their regular work reaching out to the community.

Chris Lawton, CPNZ Trustee & Training Officer

## Tips...

We received a helpful patrol kit suggestion for other patrols from South Kaipara Community Patrol. After coming across horses on the loose one patrol evening, they have fashioned a halter. This can also be used as a lead for any stray dogs.

Operation SNAP (Serial Number Action Partnership) is an initiative to allow recording of serial numbers and other unique identifying details in an electronic database. This then allows easy retrieval of those details by owners if property has been stolen, and enables Police more prompter recording of details in Police systems to cross reference with recovered property.

# **Community Patrols New Zealand**

#### **Canterbury DR on patrol**

I recently went out on an afternoon patrol with **Burwood-Pegasus Community Watch**. Within five minutes of patrolling it was obvious why they had requested a 4WD to patrol the area. The roads were like a continuous row of judder bars. The new vehicle was sponsored by Rotary International from funds donated to the Earthquake Appeal along with local sponsor support.

We patrolled from one damaged area to another. The blue water pipes on top of the footpath were an obvious sign that we were in the Red Zone. Ironically I was informed that due to the new pipes this area now has the best water pressure they have had in years.

What was also obvious was the complete lack of bird life. The streets were deathly quiet. Many homes have already been vacated. As CERA purchases homes the doors and windows are boarded up to prevent arson and squatters. This scene was repeated street after street. We have all seen the "No Rubber Neckers" signs on television but to view these streets personally is hard to absorb. There is still the odd house that is occupied while the owners deal with pay out offers on the table, wait for their new homes to be completed, or have no insurance and therefore no choice at the present time for relocating.

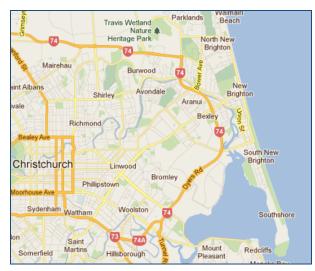
In other areas an attempt was being made to keep the grass down around the vacant homes as it will be years before the demolition of this area will be completed. It is hard to imagine what this area will look like in the future but I guess Mother Nature will have her say.

To the patrollers who continue to support their local community daily, the rest of us cannot help be impressed at your commitment, dedication and resilience.

Ann Smith, Canterbury District Representative



Burwood-Pegasus Community Watch's new 4WD vehicle



Burwood-Pegasus covers New Brighton, Burwood, Southshore, Linwood, Richmond & eastern Shirley

#### **CPNZ** shields

Would you like a CPNZ shield to display on the entry/exit to your town or patrol area?

The National Office has shields available at only the cost of the courier to send them to your patrol. The invoice will arrive with the shields.

Contact the CPNZ National Office to place your order.

Email: cpnz.office@clear.net.nz Phone: 04 817-0228



CPNZ shield in Whanganui

# **Community Patrols New Zealand**





#### **CPNZ** contacts

www.communitypatrols.org.nz

#### **CPNZ National Office**

Phone: 04 8170228

Email: cpnz.office@clear.net.nz

#### **CPNZ Newsletter**

For feedback, article ideas, or to go on the mailing list please email us.

Email: cpnznews@gmail.com

#### **National Council member profile**

Garry Thompson is the District Representative for Tasman. This CPNZ District covers the top of the South Island and currently has seven patrols, from Kaikoura on the East Coast, up to Marlborough across to Nelson/Tasman and down the West Coast to Hokitika.

Garry has been a Patroller for 5 years firstly with the Nelson Community Patrol and currently with the Richmond Community Patrol. He has been a member of the National Council for 3 years and in addition to his Patrol and District responsibilities has recently been appointed National Statistics Coordinator. Two part time jobs keep Garry very busy; one being paid and one being his unpaid CPNZ role but as he says; "CPNZ is a rewarding challenge and a worthwhile community service".

Following his retirement from Scouting in which he served 21 years as a Warranted Leader and the last 4 as Area Commissioner for the top of the South Island (covering the same geographical area as the Tasman Police District); Garry looked to community patrolling as a way of continuing his service in the community.

Garry brings to CPNZ a strong background in community involvement and administration. He has a large range of skills and experience including time as a Police Officer, a Social Worker, Teachers College Registrar, Administrator for the IHC, and Road Traffic Education Officer.

Garry's pet hate during his time with CPNZ relates to those people and Patrols who do not communicate which, as he says, often borders on "downright bad manners and incompetence". On the reverse side of the coin he enjoys his administrative role and the camaraderie which exists within the Patrols and the National Council.

Garry sees his latest responsibility as National Statistics Coordinator as a huge challenge but one that is vitally necessary for the credibility of CPNZ and one that will enable the organisation to move forward, grow in strength and meet the requirements of the stakeholders. He does not underestimate the amount of work that will be involved in producing up to date and meaningful statistics but knows that he can count on the support and encouragement of all Patrols for the benefit of CPNZ as a whole.